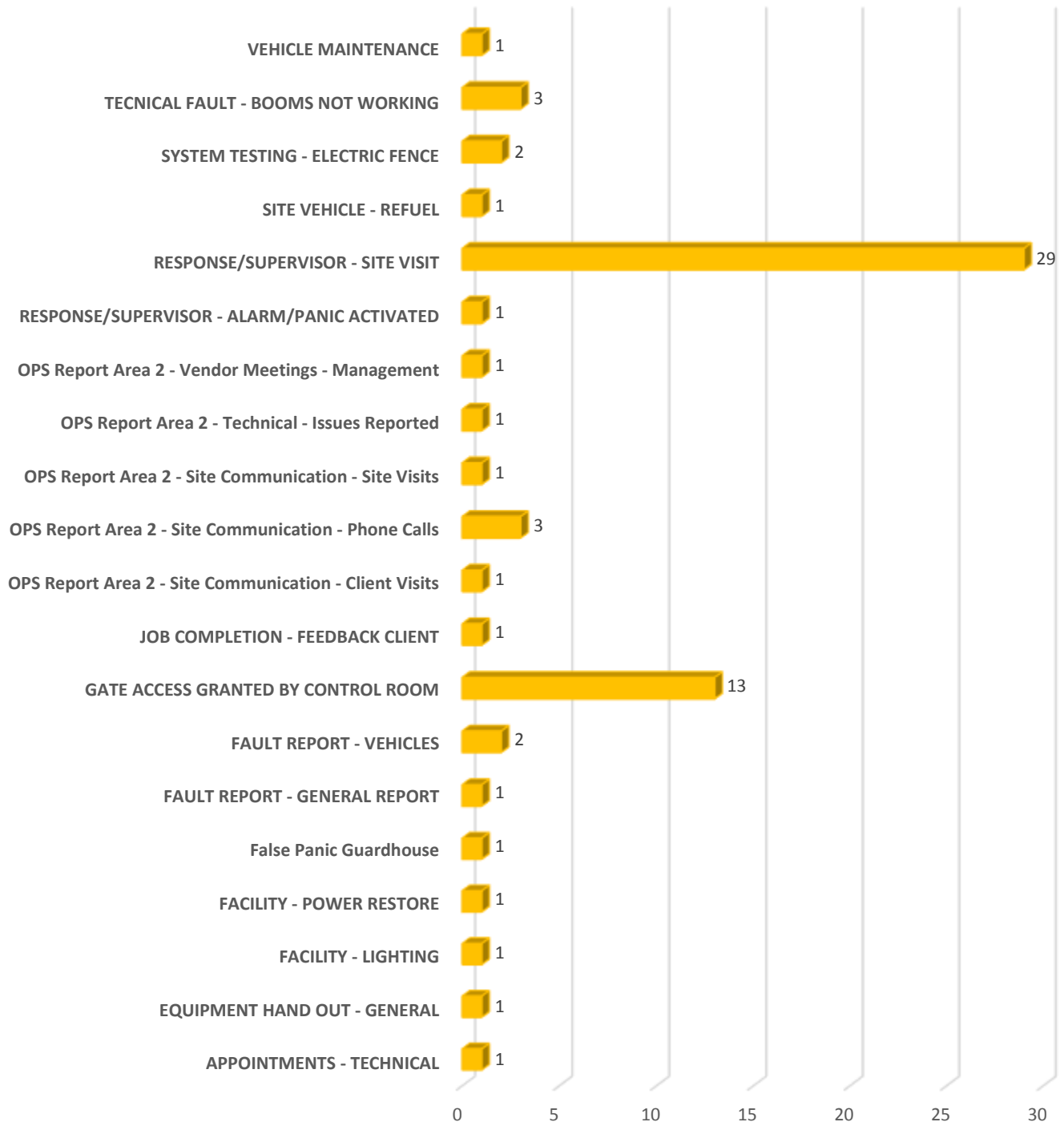




Rietvlei Heights January 2019

Monthly Report

OCCURRENCES JAN 2019





Rietvlei Heights January 2019 Monthly Report

OB Number	Occurrence Date	Summary	Attachment
FAULT REPORT - GENERAL REPORT			
OB-1902-0068	2019-01-29 9:10	Access slip printer at Rietvlei Heights not working.	
FAULT REPORT - VEHICLES			
OB-1901-1885	2019-01-16 9:35	Rietvlei Heights scooter charger out of order.	 
OB-1901-0890	2019-01-08 8:10	Rietvlei Heights scooter - rear mudguard is getting cracked a bit by bit when officers are driving. Front wheel makes noise while driving.	
RESPONSE/SUPERVISOR - ALARM/PANIC ACTIVATED			
OB-1901-1144	2019-01-09 16:45	Supervisor: Tonic Selahle Details: Respond to an alarm. Other: AIO	
RESPONSE/SUPERVISOR - SITE VISIT			
OB-1901-3418	2019-01-25 15:50	Supervisor: Tlou Thamaga Details: Inside patrol conducted.	
OB-1901-2522	2019-01-21 15:55	Supervisor: Tonic Selahle Details: Inside vehicle patrol conducted.	
OB-1901-2233	2019-01-19 23:59	Supervisor: Tlou Thamaga Details: Inside patrol conducted.	
OB-1901-2200	2019-01-18 20:01	Supervisor: Thabo Khoza Details: Interior patrol conducted. Other: Site tower visited and greenfield viewed.	



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FACILITY - LIGHTING

OB-1901-2200	2019-01-18 20:01	Supervisor: Thabo Khoza Details: Street lights not working.	
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FACILITY - POWER RESTORE

OB-1901-1724	2019-01-12 20:02	Power has been restored.	
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SYSTEM TESTING - ELECTRIC FENCE

OB-1901-2522	2019-01-21 15:55	Supervisor: Tonic Selahle Details: Electric Fence tested.	
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TECNICAL FAULT - BOOMS NOT WORKING

OB-1901-3418	2019-01-25 15:50	Supervisor: Tlou Thamaga Details: Visitors exit boom gate not working.	
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OB-1901-2522	2019-01-21 15:55	Supervisor: Tonic Selahle Details: Visitors boom gate is being operated manually.	
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OB-1901-2233	2019-01-19 23:59	Supervisor: Tlou Thamaga Other: visitors boom gate out of order.	
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Site Communication - Client Visits

OB-1901-2372	2019-01-14 14:07	- 14:35 Power outage protocol discussion. Debbie to be contacted once power goes off and she will handle the matter.	
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Site Communication - Phone Calls

OB-1901-3587	2019-01-26 12:35	Debbie Snake detected by guard on patrol and reported to Debbie, she contacted Mr. Charmere a snake catcher to come catch it. Debbie confirmed that we can also contact Mr. Charmere directly whenever a snake is seen around Rietvlei.	
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OB-1901-2368	2019-01-12 19:30	Site out of power, generator gave problems. Later got fixed.	
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OB-1901-1726	2019-01-12 10:25	Rietvlei Heights Site out of power Mrs. Debbie Lubbe Authorized that we can top up the generator with petrol and bill them. Sup sent to purchase.	
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Site Communication - Site Visits

OB-1901-3348	2019-01-25 17:00	- 17:36 Walked the greenbelt for squatters search around the bush, close by area checked and no sign of squatters was detected around Rietvlei Heights veld.	
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Technical - Issues Reported

OB-1901-3557	2019-01-29 13:18	- 13:29 Proceeded to Reed drift unit 4 to remove the alarm radio. AIO.	
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Vendor Meetings - Management

OB-1901-2356	2019-01-09 9:00	- 10:19 Monthly meeting, all in order.	
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APPOINTMENTS - TECHNICAL

OB-1902-0338	2019-01-29 8:31	Justice - contact details for client as discussed for removal of radio - 15:30pm today, Mr. T Vermaak. Reed Drift no 4 Rietvlei Heights, contact no 082 373 1265. Wife to be contacted - Lize-Mari 071 866 9384. As per clients request just now.	
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JOB COMPLETION - FEEDBACK CLIENT

OB-1901-1894	2019-01-10 10:00	Maintenance on the cameras done.	
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